

## Profile

- ❖ 11 years' experience in the IT industry, five in hardware maintenance, five in mainframe programming and one in web development.
- ❖ 10 years' experience in retail, from sales floor to ecommerce.
- ❖ Awarded one of Best Buy Canada's highest accolades, the Founder's Efficiency & Effectiveness Award, for the design and creation of an application that augmented the incumbent content management system and reduced future labour expenditure.
- ❖ Business lead on a team implementing and then supporting a new Product Information Management system (PIM): Stibo Systems STEP. In charge of system setup and configuration as well as being involved in interface design and build for data integrations with other systems.
- ❖ Sole developer of software that converted an equity research database of over one million records to the euro.
- ❖ Led a team through the design, construction and implementation of a software suite that replaced a cumbersome, time-consuming and error-prone manual process.
- ❖ Ability to easily and effectively communicate with people from all levels, elucidating technical explanations to even the most novice user.
- ❖ Friendly, quick learning and knowledge thirsty.

## Skills

### Languages and Software

- ❖ Trained in the following languages/technologies:
  - HTML, JavaScript, VBScript, SQL, XML, ASP.NET
  - PL/1 and JCL for OS390, IDMS/DML, S/390 Assembly Language
- ❖ Self-taught the following languages:
  - C#, VBA, VB.NET, PHP and COBOL
- ❖ Proficient in/with:
  - Operating systems: Most Microsoft and various Macintosh & Linux
  - Web servers: MS IIS, Apache HTTP Server
  - Databases: Oracle, MS SQL Server, MySQL, MS Access
  - Applications: Stibo Systems STEP, MS Visual Studio, MS TFS

### Software Development/Configuration

- ❖ Responsible for designing and implementing workflow solutions, business rules (applied through JavaScript), user roles and privileges, integrations with other systems and general usability of the Stibo Systems STEP PIM. Also, directing the data clean-up effort required to ensure a smooth migration to the new system from the old.
- ❖ Designed, created and implemented a .NET application, coded in C#, that augmented and partly replaced an aging content management system, including functionality to streamline the Best Buy Canada web content team's workflow and processes, while significantly increasing efficiency, data accuracy and integrity, and reducing the need for headcount increases.

- ❖ Worked as part of a team of four designing, implementing and supporting a series of new releases and improvements to the Datastream 300E application (later UCI within Datastream Advance), a financial performance benchmarking system with around 3,500 customers and revenues in excess of £3m per year.
- ❖ Developed, as part of a large team, the euro conversion software for first wave countries that involved several tens of millions of records in over 30 databases, later followed by the equity and equity history conversion for second wave countries.
- ❖ Served as guide, designer and developer in a team that completed a project to automate the manual process of integrity checking for bond lists.
- ❖ Played a part in many other projects including the massive Y2K conversion, successfully enhancing a large number of programs.

### **Leadership**

- ❖ Leading the business team on the Stibo Systems STEP implementation and subsequently on the continuing support and development of the system.
- ❖ Coaching and mentoring team members.

### **Career History**

<b><i>PIM Specialist</i></b> Best Buy Canada, Burnaby, BC	<b><i>2012 to present</i></b>
<b><i>Product Content Analyst</i></b> Best Buy Canada, Burnaby, BC	<b><i>2008 to 2012</i></b>
<b><i>Product Content Administrator</i></b> Best Buy Canada, Burnaby, BC	<b><i>2007 to 2008</i></b>
<b><i>Processor</i></b> The Bay, Vancouver, BC	<b><i>2004 to 2007</i></b>
<b><i>Various contract positions and international travelling</i></b>	<b><i>2003</i></b>
<b><i>Analyst Programmer</i></b> Thomson Financial (formerly Primark Corporation & Datastream International), London, England	<b><i>1998 to 2003</i></b>
<b><i>Field Service Engineer</i></b> Viewdata Computing Ltd., London, England	<b><i>1993 to 1997</i></b>

### **Awards**

- ❖ Winner of the Best Buy Canada Fall FY13 Founder's Efficiency & Effectiveness Award.
- ❖ Selected to receive the 2012 Brad Anderson Legacy Stock Award at Best Buy Canada for significant contributions to the company's success.
- ❖ Three times awarded Best Buy Canada's associate of the month.

### **Education**

- ❖ **Corporate Communications Training College**, Vancouver, BC:  
Web Programming and Development
- ❖ **Richmond Upon Thames College**, Twickenham, Middlesex, England:  
Computer Science and Electronic Systems